

# Overview of NTS operations and recent activity at Milford Haven

Friday 27<sup>th</sup> February 2026



# Introductions

**Alison Tann – Head of Operational Delivery**

**Nicola Asker – Asset Management Plan Manager**

**Bill Goode – Business System Delivery Manager**

# Agenda

**What has been happening at Milford Haven since we last spoke?**

**The operational and commercial actions taken**

**Our expectations at Milford Haven through March**

**The outlook for this summer**

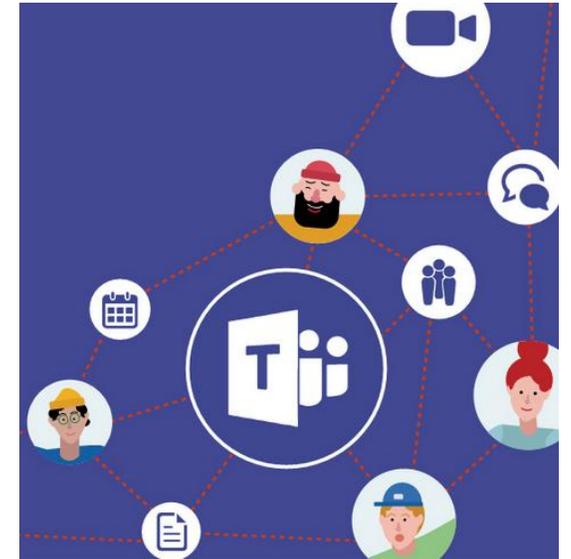
**Looking further ahead – RIIO-T3 investment plans**

**Update on Gemini issues**

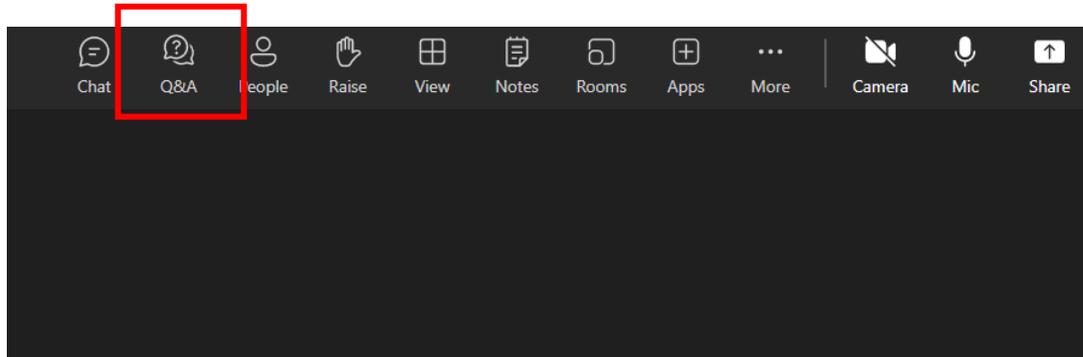
**Q&A**

# Housekeeping for Webinar

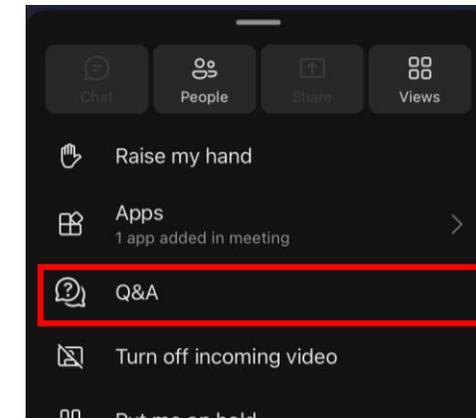
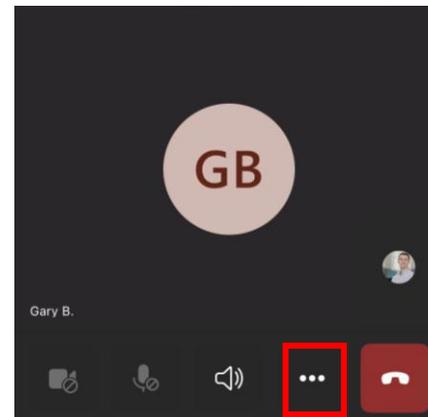
- For Microsoft Teams participants:
- Attendees will be automatically muted on dial-in and cameras will be unavailable.
- We have included time for an extended Q&A following the presentations.
- You can ask questions **via Teams – Q&A**



Laptop



Mobile



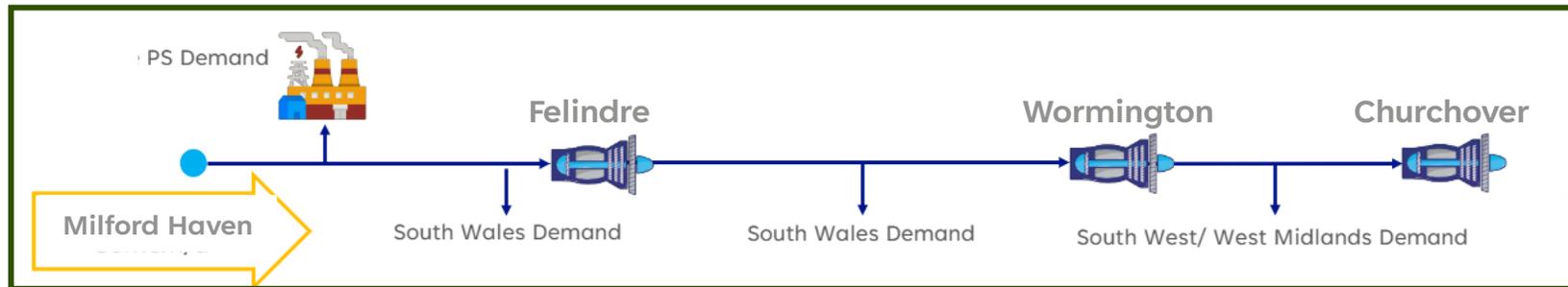
# Brief context recap

**Milford Haven is home to South Hook and Dragon LNG terminals.**

An important part of GB's gas infrastructure, can provide >20% of our supply requirements on high demand days

## Why this follow-up webinar today?

- Initial webinar generated high attendance, positive feedback, multiple questions
- Since then, constraint management actions taken on 8 more days
- Opportunity today to focus on some of your questions
- Further updates on resolve status of Gemini issues
- *As before, no security of supply concerns*



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# What's happened at Milford Haven since we last spoke?

We experienced 8 constraint days from 2<sup>nd</sup> – 11<sup>th</sup> Feb, a further 8 constraint days 12<sup>th</sup> - 19<sup>th</sup> Feb.

Since 20<sup>th</sup>, no use of commercial tools.

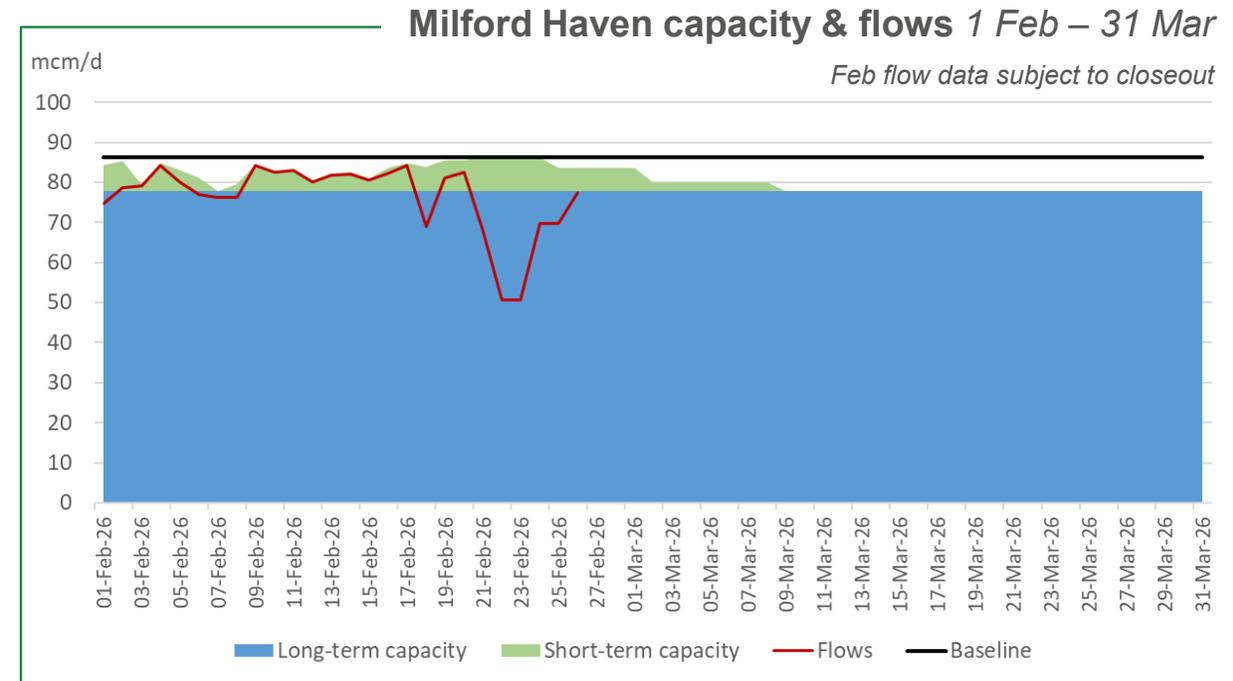
- Constraint days due to LNG supplies exceeding capability....capability reduced due to low local demand
- Demand has fallen and supplies <80 mcm/d - no commercial actions needed since 20<sup>th</sup> Feb
- Assets have continued to perform well
- Operational tools and strategies used to maximise capability
  - Linepack management in Area 11
  - Site support 24/7 at critical assets
  - Flow swaps utilised
  - Assets optimised
  - Wider network configurations ....

# Summary of actions taken

Gas Day action taken ↓	Interruptible	Within Day Firm (WDDSEC)			Day Ahead Firm (DADSEC)			Locational Sell (£)	Locational Buy (£)	Buy Back (£)	TFA
	Scaleback	Applicable Gas Day	Withheld	Reinstated	Applicable Gas Day	Withheld	Reinstated				
2nd Feb		2nd Feb			3rd Feb	Yes					
3rd Feb	Yes	3rd Feb	Yes	Yes	4th Feb						
4th Feb		4th Feb			5th Feb	Yes					
5th Feb	Yes	5th Feb	Yes		6th Feb	Yes				- 195,000	Yes
6th Feb	Yes	6th Feb	Yes	Yes	7th Feb						
7th Feb	Yes	7th Feb	Yes		8th Feb	Yes		335,985	- 36,100		
8th Feb	Yes	8th Feb	Yes	Yes	9th Feb			595,000	- 920,005		
9th Feb	Yes	9th Feb	Yes	Yes	10th Feb	Yes					
10th Feb	Yes	10th Feb	Yes	Yes	11th Feb	Yes					
11th Feb	Yes	11th Feb	Yes	Yes	12th Feb	Yes					
12th Feb	Yes	12th Feb	Yes	Yes	13th Feb	Yes					
13th Feb	Yes	13th Feb	Yes	Yes	14th Feb	Yes					
14th Feb	Yes	14th Feb	Yes	Yes	15th Feb	Yes					
15th Feb	Yes	15th Feb	Yes	Yes	16th Feb	Yes					
16th Feb	Yes	16th Feb			17th Feb			125,002			
17th Feb	Yes	17th Feb	Yes	Yes	18th Feb	Yes					
18th Feb	Yes	18th Feb			19th Feb	Yes					
19th Feb	Yes	19th Feb	Yes	Yes	20th Feb	Yes	Yes				
20th Feb		20th Feb			21st Feb						
21st Feb		21st Feb			22nd Feb						
22nd Feb		22nd Feb			23rd Feb						
23rd Feb		23rd Feb			24th Feb						
24th Feb		24th Feb			25th Feb						
25th Feb		25th Feb			26th Feb						

# Our expectations at Milford Haven in March

- LNG supplies may remain high, relative to demand
- Demands expected to reduce with milder weather
- Risk of further constraints if supplies > capability



## Our ask is as before...

- Keep talking to us – new information on supply/demand expectations, questions, concerns...
- Continue to minimise profiling where possible
- Respond to commercial action requests, if able to do so
- Ensure relevant people familiar with processes and systems
- Raise Gemini tickets if problems encountered

# The outlook for this summer

- Work scheduled at Felindre / Wormington / Churchover
- Greatest capability impacts planned around historic lowest flow months
- Considerable analysis and scenario testing to identify risks and mitigations
- Operational experience and learnings also inform plans
- Draft Summer Outage Plan published 30<sup>th</sup> Jan, Final version by 31<sup>st</sup> Mar

For more information, contact [NTSAccessPlanning@nationalgas.com](mailto:NTSAccessPlanning@nationalgas.com)

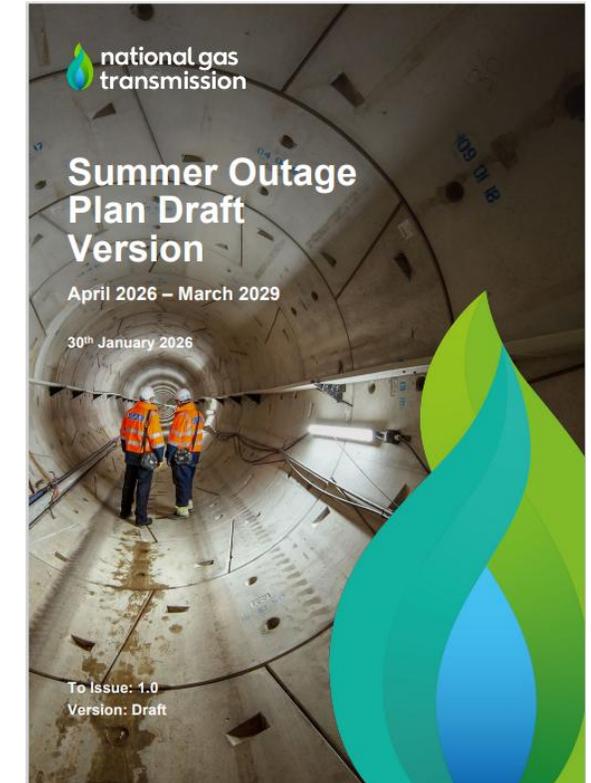
## Milford Haven ASEP indicative flow capability Apr- Oct 2026

\*\*considers all NTS maintenance, includes our standard analysis assumptions, consistent with other ASEP analysis

	Apr	May	Jun	Jul	Aug	Sep	Oct
Milford Haven**	80 (880)	78 (858)	70 (770)	46 (506)	46 (506)	46 (506)	59 (649)

Full document published here:

[Summer 2026 Outage Programme Draft.pdf](#)



# Nicola Asker



# Looking further ahead – RIIO-GT3 investment plans

The West Import Resilience Project (WIRP) aims to facilitate increased network capability in South Wales through:

- 9km of new pipeline between Wormington and Honeybourne
- 2km of new pipeline between Churchover compressor station and Churchover multijunction
- Flow modifications at Churchover
- Pressure uprate Feeder 28 between Felindre compressor station and Three Cocks above ground installation

Wormington	Churchover	Felindre
<ul style="list-style-type: none"><li>• Continuation of MCPD project to install a new unit.</li><li>• Variety of investments to increase availability.</li><li>• Control system upgrades.</li><li>• Site modifications to facilitate elements of WIRP.</li></ul>	<ul style="list-style-type: none"><li>• Targeted asset health works.</li><li>• Rationalisation and modernisation to reduce operational risk.</li><li>• Enhancements under WIRP to enable reverse-flow capability and expanded compressor operation.</li></ul>	<ul style="list-style-type: none"><li>• Investment to address known asset health challenges.</li><li>• Control system upgrades and proactive overhauls.</li><li>• Interventions to support pressure uprating under WIRP.</li></ul>

# Bill Goode



# Gemini Issues Update

- A sub-section of Gemini Users experienced issues when using certain constraint functionality at the beginning of February.
- No new issues relating to constraint actions since we last spoke
- Interim support measures have been put in place to ensure process integrity and avoid any reoccurrences happening.
- The interim support measures will not impact non-National Gas users except where Locational Trades are placed with a start time of midnight.
- Work on the enduring fixes is continuing at pace. A number are in the process of being tested and some have already been implemented.
- Root Causes Analysis information expected from Xoserve in March

# Next Steps

## Complete Enduring Fixes and Review Root Causes with our service provider

- We will resolve the remaining issues with enduring fixes
  - We will complete a review of change delivery processes and controls
  - We will complete a root cause analysis for all issues and review any further lessons
- 
- **Service Desk Tickets** To ensure we capture every issue and avoid anything being missed, please continue to raise tickets for all incidents relating to unexpected behaviours. This helps us track, prioritise, and resolve problems quickly and ensures we have full visibility of all issues.
  - **Ongoing Communication.** We will continue to provide updates through all the expected industry forums, including Change and Contract Management Committees. Updates on Major Incidents will be available [www.Xoserve.com](http://www.Xoserve.com)

# Key takeaways and contact routes

- Recent reduction in days requiring commercial actions
- Demand and supply have reduced though some level of risk remains
- Assets and operational strategies continue to perform well
- No security of supply concerns
- We're committed to maintaining an open dialogue with you

## How to get in touch

If you have any additional questions or feedback, please reach out to the Operational Liaison Team

[box.operationalliaison@nationalgas.com](mailto:box.operationalliaison@nationalgas.com)



# Q&A

**Please use the Q&A function to ask any questions.**

Any questions unanswered during the webinar will be added to the Q&A document and issued subsequently.





**Thank you**

**Slides & recording of today's webinar will be available soon**

**For further updates, please join us online for the National Gas Energy Forum on 12th March 2026: [Register here](#)**

